

From: Carolyn Martin
To: Microsoft ATR
Date: 11/16/01 11:38am
Subject: Antitrust case

Dear Sir or Madam:

I am writing in response to the antitrust case against Microsoft. I've used computers regularly for nearly 20 years now, and been exposed to numerous software programs in this time. Microsoft by far, manufactures superior products, and offers great user-friendly tutorials to clients to ensure peak performance. No other company can claim their product operates better than Microsoft's line of OS products. And recently, I did buy a new computer with the new XP software. When I loaded the CD burning software, Roxio, into my computer to copy some music, it failed repeatedly, even tho I selected it as my default software. Finally, frustrated with Roxio, and the lack of instructions to overcome problems with the software, I removed the program, and used the Microsoft XP CD burning software. No problems whatsoever, and it has some great enhancements that I never even could've imagined. As a former DJ, I was extremely impressed. Once again, the reason why Microsoft has the undisputable market lead is because they make superior products, and people want them. They should be commended for such efforts & not reprimanded because they are "too big." They are a model for many American companies to emulate!

Sincerely,

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